

WEST BENGAL STATE ELECTRICITY DIST. CO. LTD



(A Govt. of West Bengal Enterprises)

Office of the Divisional Manager

Midnapore Division,

Administrative Building(1st Floor)

Burdge Town::Paschim Medinipur, Pin-721101

Phone No-03222-264714, Fax-03222-263850

Email:- midnapore.division@gmail.com

TENDER NOTICE

Tender No:- MD/76(21-22)

Memo No - DM/MDD/ 1772

Dt: - 7.12.21

To

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Sub: - Annual Maintenance Contract of the CCTV Surveillance System installed at Midnapore CCC, Barua CCC & C K Road CCC & Midnapore Divisional Store under Midnapur Division.

Dear Sir,

Sealed tender with firm's seal is invited for Annual Maintenance Contract of the CCTV Surveillance System installed at Midnapore CCC, Barua CCC, C K Road CCC & Midnapore Divisional Store under Midnapur Division as per items described below:

Tender will be received up to **17.12.2021** within **12 noon** and the same will be opened on the same date at **1-00 PM** in presence of attending tenderers,

Si No	Description	No. of Unit to be covered	Rate
1.	Annual Maintenance Contract of the CCTV Surveillance System installed at Midnapore CCC, Barua CCC, C K Road CCC & Midnapore Divisional Store	4 Nos.	Rate to be furnished as per unit per month basis including repair/replacement of the defective parts of the system excluding cable.

Terms and Conditions: -

- Reference no. of enquiry and due date of opening of the tender should prominently be written on the sealed envelope.
- Mobile No & E- mail address** should positively be informed on the offer letter for easy communications.
- The rate to be offered should be net and firm including transportations, Excise Duty etc but exclusive of CST as applicable.
- Price offered should remain valid for 90 days.
- The contract period is for 12 months i.e 01.01.2022 to 31.12.2022.
- Preventive as well as breakdown maintenance, both are covered under scope of work on AMC, which is comprehensive & corrective maintenance of CCTV cameras including other hardware except cable. Cable damage is not covered under Annual Maintenance Contract.**
- FORCE MAJEURE:**
Replacement of damage Cameras & Hardware will not be included in AMC, if damaged due to any reason of accident, earthquake, fires, flood and other cause beyond the reasonable control of the agency. However, such force majeure circumstances are to be intimated immediately and to be established subsequently with proper documents I proofs to the entire satisfaction of WBSEDCL.
- The agency is required to visit all the **units** for maintenance purpose at least once in a quarter in the period starting from 01.01 2022 to 31.12.2022 & agency have to submit the bill on quarterly basis with proper signature from the supervising officer.
- In case of any technical snag, it should be attended within 48 Hours.
- Attending to breakdown calls should be on urgent basis.
- All tools and plants (including ladder) required for the AMC has to be arranged by the agency/firm by themselves.
- In case of replacement of any camera or hardware, the defective unit should be returned to Midnapore Division Office. Only genuine spare parts should be used.
- CONFIDENTIALITY:**
The agency shall not use the confidential information in any way, except for the purpose of execution of the Scope of Work and no changes in the local database will be done by Agency without prior permission from ordering authority.
- The Company reserves the right to reject or accept any or all tenders without assigning any reason what so ever.

Yours faithfully


(S. Saha)

DE & Divisional Manager
Midnapore Division